

# Appendix B



KONICA MINOLTA

Konica Minolta Business Solutions

## AFTER HOURS SERVICE PLANS

Price List effective April 1, 2007

STANDBY COVERAGE SERVICE PLAN		
Days:	Mon - Fri	Sat, Sun, and Holidays
Time:	Before and After Normal Business Hours (8:30am to 5:00pm)	24 Hours
Standby Coverage Pricing:	\$500* per month	
	* Per machine in addition to the existing service contract.	
Hourly Labor Rates		
Days:	Mon - Sat	Sun - Holidays
Time:	Mon - Fri: Before and After Normal Business Hours (8:30am to 5:00pm) Sat: 12:00am - 11:59pm	12:00am - 8:29am Next Day
Hourly Labor Rate (1 hour):	\$135**	\$200**
Minimum Labor Time:	1 Hour	1 Hour
** Per hour, in addition to the existing service contract and the standby coverage fee.		

FULL COVERAGE SERVICE PLANS			
8-Hour Coverage**			
Plan:	A	B	
Hours/Day:	8 x 6	8 x 7	
Days:	Sat	Sat and Sun	
Time:	8:30am - 5:00pm	8:30am - 5:00pm	
Monthly Flat-Rate Pricing:	\$500*	\$700*	
*Per machine, in addition to the existing service contract.			
**Coverage Explanation: 8 x 6 provides coverage on Saturday during normal business hours. 8 x 7 provides coverage on Saturday and Sunday during normal business hours.			
16-Hour Coverage**			
Plan:	C	D	E
Hours/Days:	16 x 5	16 x 6	16 x 7
Days:	Mon - Fri	Mon - Sat	Mon - Sun
Time:	8:30am - 12:30am	8:30am - 12:30am	8:30am - 12:30am
Monthly Flat-Rate Pricing:	\$600*	\$750*	\$900*
*Per machine, in addition to the existing service contract.			
**Coverage Explanation: 16 x 5 provides coverage from Monday to Friday until 12:30am (Saturday). 16 x 6 provides coverage from Monday to Saturday until 12:30am (Sunday). 16 x 7 provides coverage from Monday to Sunday until 12:30am (Monday).			
24-Hour Coverage**			
Plan:	F	G	H
Hours/Days:	24 x 5	24 x 6	24 x 7
Days:	Mon - Fri	Mon - Sat	Mon - Sun
Time:	12:00am - 12:00am	12:00am - 12:00am	12:00am - 12:00am
Monthly Flat-Rate Pricing:	\$800*	\$900*	\$1,000*
*Per machine, in addition to the existing service contract.			
**Coverage Explanation: 24 x 5 provides full 24-hour coverage Monday to Friday. 24 x 6 provides full 24-hour coverage Monday to Saturday. 24 x 7 provides full 24-hour coverage Monday to Sunday.			

WT - 4-10-2013  
(KM/BS)  
BQ 4-11-13